



THINGS TO KNOW

& FAQ

WHEN BOOKING WITH OUR PRAISING PAWS LLC THERE ARE A FEW THINGS TO KEEP IN MIND AS WELL AS SOME OF OUR MOST ASKED QUESTIONS...

- *MEET AND GREET PRIOR TO THE STAY ARE ENCOURAGED BUT NOT REQUIRED.*
- *AN INTAKE FORM WILL BE SENT TO YOUR BY EMAIL AFTER YOUR BOOKING IS COMPLETED. THIS INTAKE FOR SHOULD BE FILLED OUT FOR EACH DOG IF BOARDING MULTIPLE DOGS.*
- *UP TO DATE RABIES AND DHPP VACCINATION AND DOCUMENTATION ARE REQUIRED AND SHOULD BE SENT TO OURPRAISINGPAWS@YAHOO.COM WITH A SUBJECT LINE "DOGS NAME VACCINATION RECORDS".*
- *TRY TO ALLOW ENOUGH TIME AT THE TIME OF DROP OFF FOR YOUR DOG TO MEET THE OTHER DOGS IN AN APPROPRIATE MANNER ON THEIR LEASH (UNLESS CARE PROVIDER SEES ANOTHER MANNER OF MEETING IS NECESSARY).*
- *PICKUP/ DROP OFFS ARE 10 - 1 MONDAY-SATURDAY AND 2-4 SUNDAY (UNLESS OTHERWISE PREVIOUSLY DISCUSSED). IF THESE TIMES DO NOT WORK FOR YOUR SCHEDULE YOU CAN ADD AN ON SERVICE FOR A MAXIMUM OF THREE HOURS BEFORE OR AFTER PICK UP/ DROP OFF HOURS WHICH SHOULD BE DONE DURING BOOKING. (NOTE ADDITIONAL CHARGES WILL OCCUR. ALSO NOTE THAT THIS ADD ON IS ONLY GOOD FOR A 1X EARLY/LATE DROP OFF/ PICK UP. IF YOU NEED BOTH A EARLY/LATE DROP OFF AND A EARLY/LATE PICK UP YOU MUST MULTIPLY THIS ADD ON BY). IF YOUR PLANS CHANGE AFTER DROP OFF OCCURS AN INVOICE FOR THE ADDITIONAL CHARGES WILL BE SENT TO YOU.*
- *BRINGING SOMETHING FROM HOME THAT SMELLS LIKE YOU CAN ALWAYS HELP YOUR DOG TO FEEL A LITTLE MORE COMFORTABLE IN A NEW ENVIRONMENT.*
- *MAKE SURE YOUR PUP HAS A COLLAR AND LEASH (NON-RETRACTABLE PREFERRED).*
- *YOU MANY BRING YOUR DOG'S OWN BEDDING/BLANKET(S).*
- *YOU CAN BRING YOUR PUPS FAVORITE TOYS IF YOU WOULD LIKE ALTHOUGH IT IS NOT NECESSARY BECAUSE WE HAVE MANY TOYS HERE! IF YOU DO DECIDE TO BRING THEIR TOYS THERE IS A POSSIBILITY THE OTHER DOGS MAY HAVE FUN WITH IT TOO, RESULTING IN TOYS BEING RETURNED IN A SHAPE THAT MAY NOT BE THE WAY IT WAS PRESENTED.*
- *BRINGING ENOUGH FOOD IF NOT EXTRA IS ALWAYS IMPORTANT! WE REQUEST YOU BRING YOUR OWN FOOD DUE TO A SUDDEN CHANGE IN YOUR DOG'S DIET CAN RESULT IN GASTROINTESTINAL UPSET. IF OUR FOOD IS NEEDING TO BE PROVIDED THERE WILL BE AN ADDITIONAL \$3 PER MEAL WILL BE CHARGED.*
- *WE DO GIVE THE OCCASIONAL TREAT SO IF YOU HAVE SPECIFIC TREAT RESTRICTIONS OR YOUR DOG HAS ALLERGIES PLEASE INDICATE THIS ON THE INTAKE FORM THAT WILL BE EMAILED TO YOU.*
- *WE DO HAVE A CANCELATION POLICY WHICH IS AS FOLLOWS: ALL CANCELLATIONS WILL RESULT IN CANCELLATIONS FEES ARE AS FOLLOWS: CANCELLATION LESS THAN 36 HOURS PRIOR TO SERVICE WILL RESULT IN 5% OF COST OF TOTAL SERVICE PRICE, LESS THAN 24 HOURS PRIOR TO SERVICE WILL RESULT IN 10% OF COST OF TOTAL SERVICE PRICE, LESS THAN 12 HOURS PRIOR TO SERVICE WILL RESULT IN 15% OF COST OF TOTAL SERVICE PRICE AND ANY HOLIDAY CANCELATIONS NOT DONE 1 WEEK PRIOR WILL RESULT IN 50% OF TOTAL SERVICE PRICE.*
- *PUT YOUR MIND AT EASE KNOWING YOUR PUP IS GOING TO BE IN THE BEST CARE POSSIBLE!*